

# Terms and Conditions

## Red Hot Deals Promotion



Subject to the following terms and conditions we are offering eligible customers **(you)** a Digital Reward Voucher if you switch to an Eligible Plan during the offer period.

### **Offer:**

Digital Reward Voucher to the value of \$25\* for internet only when you switch or set up a new account to one of Electricity Monster's partner retailers.

### **Promoter:**

Electricity and Internet Monster Pty Ltd (EIM, we, our, us)

ABN: 57 622 456 240

Address: Top Level, 99 Creek Street, Brisbane, 4000

Phone: 1300 820 602

Email: [promotions@electricitymonster.com.au](mailto:promotions@electricitymonster.com.au)

### **Eligibility Period**

60 days

### **Offer Period**

Expires 7 days after redemption code has been issued to you by Email or SMS

### **Digital Reward Voucher Supplier**

Prezzee Pty Ltd

ABN 16 602 963 422

### **How will the Offer be made available to you**

- Email
- SMS
- Website
- Call Centre

### **Where can I access this Offer**

To accept the Offer, you can switch to an eligible plan through EIM call centre. You must quote 'Red Hot Deals' to get this Offer.

### **Eligibility**

In order to be eligible for the Digital Reward Voucher, you must:

1. be an Australian resident aged over 18 years,
2. switch to one of EIM Internet partners and hold an active account for the eligibility period
3. pass the credit criteria of our providers
4. provide EIM with a valid email address to receive communication from EIM and the digital reward voucher supplier
5. comply with any special conditions communicated by EIM in relation to the Promotion

All purchases of eligible internet offers are subject to the Internet Retailer's terms and conditions and eligibility criteria.

### **How to receive and use your Digital Reward Voucher**

- Within seven days of the eligibility period, the digital reward voucher supplier will email your appropriate voucher amount from your selected retailer.
- The eGift may be redeemed for goods and services at your nominated retailer or supplier in Australia.
- Terms and conditions apply, for details of these and information on how to use the Digital Reward voucher go to <https://www.prezzee.com.au/doc/terms-of-service/>

Digital Reward Voucher that is not redeemed within designated time frames cannot be reactivated, extended or refunded in any way.

Each digital reward voucher is subject to the terms and conditions of the digital reward voucher supplier and may also be subject to specific terms and conditions as set out on a redemption website. Redemption processes, terms and conditions and instructions of use may vary across different Digital Rewards.

**Privacy:**

EIMs privacy policy is available on the website <https://electricitymonster.com.au/privacy-policy/>. Personal information is collected in connection with this Promotion for the purpose of facilitating access to the eGift Voucher. If you do not provide the personal information we request, then you may be ineligible to participate in this Promotion. By entering into the Promotion, you consent to EIM disclosing your personal information to the Digital Reward Voucher Supplier, to enable us to process and validate your claim for the Digital Reward Voucher, arrange delivery to you and for fraud prevention purposes. A copy of the Digital Rewards Voucher Supplier privacy policy can be obtained at <https://www.prezzee.com.au/doc/privacy-policy/>.

**General**

This Promotion is not available in conjunction with any other promotion (including the Offer of any other Digital Reward Voucher by EIM). EIM reserves the right to disqualify any person from receiving the Digital Reward Voucher under this Promotion:

- (a) If it suspects fraudulent activity; or
- (b) For a breach of these Terms and Conditions; or
- (c) If it decides the person has not acted in good faith; or
- (d) For any false or misleading conduct of any kind; or
- (e) If the customer has already received a Digital Reward Voucher in conjunction with the signup of an internet plan through EIM
- (f) The digital reward cannot be transferred, exchanged, or redeemed for cash, refunded for cash, transferred into another name or be sold.

If a Digital Reward Voucher or receipt of it incurs a tax liability, the relevant recipient of the Digital Reward Voucher is liable for payment of such tax.

EIM reserves the right in its sole discretion or subject to any written directions from a regulatory authority, to modify, suspend, terminate, or cancel the Promotion at any time without notice.

EIM and the Digital Reward Voucher Supplier, (including its respective officers, employees and agents) will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) for any theft, unauthorised access, third party interference, any technical difficulties or equipment malfunction, or personal injury (including loss of opportunity) suffered or sustained, in connection with the Promotion, the receipt, acceptance or use of the Digital Reward Voucher (whether negligent or not), except for any liability that cannot be excluded by law. To the extent permitted by law, neither EIM nor the Digital Reward Voucher Supplier is liable for the availability, quality or fitness for the purpose of any goods or services purchased with the Digital Reward Voucher.

EIM reserves the right to substitute the Digital Reward Voucher with another incentive of the same value.

**In these Terms and Conditions:**

- (a) Australian Resident means a person who resides in Australia at the time of application and either holds Australian or New Zealand citizenship; or, holds an Australian permanent residency visa; or, has been in Australia continuously for six months or more on a temporary work visa and currently resides in Australia
- (b) Digital Rewards Voucher means the e-Gift card which may be redeemed online and is emailed to each recipient upon Activation of a Reward Code.
- (c) Eligibility Period means the number of consecutive days from the signup date to one of our partner's plans.
- (d) Retailer means an EIM partner offering Eligible Internet Plans through EIM.
- (e) Redeem means to use the Digital Rewards Voucher to acquire goods or services from the chosen supplier for which the Digital Rewards Voucher is valid.
- (f) A 'switch' is a completed sign up with a partner retailer that was initiated through the EIM Call Centre